

BEE ACTIVE



Dear Parents and carers,

Further to communications sent out about the revised pricing and session structure for the new before and after school club at Moor First School, we have received some valuable feedback from parents and carers.

We met with school leaders and both the chair and vice chair of governors on Monday morning to discuss these concerns and work out a way of moving forwards for both parties. Bee Active would like to apologise to families for the lack of transparency while taking over contracts and hope to build a positive relationship with the school since taking over from Raindrops. This has had to be a very quick turn around so that the whole provision itself did not have to cease. We understand that our working families need continuity of provision.

The main feedback that we have received has been around the length of the pm session being too long, we understand that many parents do not need care for this amount of time and it has incurred a considerable rise in their fees.

This structure was selected and implemented as it is inline with the model we currently use at other schools across the City. We have listened to your feedback and have added an additional break point in the sessions bookable. We will amend our booking system to reflect the following in due course:

- PM session from 3:15 - 4:15 **£5.10**
- Wraparound from 4:15 - 5:00 **£3.83** (includes snack tea @ 4:15)
Pupils who attend other school-led afterschool clubs can join here.
- Extra-time from 5:00 - 5:45 **£3.83**

Please note: you will need to be logged in to be able to view and book 'extra-time'. If you need to amend an order you can do so by contacting our office: info@beeactive.co.uk / 01782 205915.

We are also pleased to inform you that you can now opt to pay for the provision using tax free childcare account or childcare vouchers, simply select this option at the checkout then make payment from your childcare account or voucher provider.

Some families have tried to compare prices to providers from other schools. Please note that many local Academy schools run their own provision (not external lettings) and absorb some of the costs through school budgets. Also, many of these schools have a larger number of pupils who require the provision which makes it easier to look at lower charges. Moor First School are not in a financial position nor a staffing position to run this provision at present without incurring higher costs to yourselves.

For any parents who would like to meet myself face-to-face to discuss the before and after school club or holiday club provision, I will be at Moor First School on Thursday the 16th of March from 3:00 - 6:00pm. I will be more than happy to answer any further questions that you may have at this drop in session and share with you our plans to improve the outcomes for your children.

Kind Regards,
Ben Mills

Visit: www.beeactive.co.uk **Tel:** 01782 205 915 **Email:** info@beeactive.co.uk

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